**Import a Certificate on Windows Clients with Internet Explorer**

To import a certificate with Internet Explorer manually:

1. Select **Internet Options**.
2. Select the **Content** tab.
3. Click **Certificates**.
4. Click **Import** and follow the steps in the Certificate Import Wizard to import the certificates. **(Do not choose automatic (manually install))**
5. Click Next , browse to the saved certificate, Click Next
6. Click **Place all certificates in the following store** option
7. Click Browse and choose **Trusted Root Certification Authorities** store.
8. Click **Next** and then **Finish**.

**Double Click the certificate you how downloaded.**

1. Choose **Install**
2. Choose **Local Machine**
3. Choose Place all certificates in the following store
4. Click **Browse…**
5. Choose the **Trusted Rooted Certification Authorities**
6. Click **Ok**
7. Click **Next**
8. Click **Finish**.

**Import a Certificate with Mozilla Firefox**

To import a certificate with Mozilla Firefox:

1. Select **Options**.
2. Select the **Advanced** tab.
3. Select the **Certificates** tab.
4. Click **View Certificates**.
5. Select the **Authorities** tab.
6. Click **Import**.
7. Browse to select the certificate file, then click **Open**.
8. In the **Downloading Certificate** dialog box, select the **Trust this CA to identify web sites** check box.
9. Click **OK**.

Restart Firefox.

**Import a Certificate with Mac OS X and Apple Safari**

This process allows Safari and other programs or services that use the Mac OS X certificate store to get access to the certificate.

1. Open the **Keychain Access** application.
2. Select the **Certificates** category.
3. Click **+** (the plus icon button) on the lower toolbar, then find and select the certificate.
4. Select the **System** keychain, then click **Open**.

Or, select the **System** keychain, then drag-and-drop the certificate file into the list.
5. Right-click the certificate and select **Get Info**.

A certificate information window appears.
6. Expand the **Trust** category.
7. In the **When using this certificate** drop-down list, select **Always Trust**.
8. Close the certificate information window.
9. Type your administrator password to confirm your changes.

**Import a Certificate with an Apple iOS Device**

To import a certificate with an Apple iOS device, such as an iPhone or iPad, you need to use a DER format certificate file. For information on how to export a PEM format certificate from Firebox System Manager and convert it to DER format, see [Import a Certificate on a Client Device](http://www.watchguard.com/help/docs/wsm/xtm_11/en-US/Content/en-US/certificates/import_client_cert.html#Export) and [Convert Certificate Format](http://www.watchguard.com/help/docs/wsm/xtm_11/en-US/Content/en-US/certificates/convert_certificate_format.html).

The certificate file can be distributed to end users in several ways, such as email, website download, iOS configuration profile, or installation by the Simple Certificate Enrollment Protocol (SCEP).

If you receive a certificate file by email or website download, tap the certificate to add it to the device. For example, to add a certificate distributed by email:

1. Open the Mail app.
2. Open the email that contains the attached certificate.
3. Tap the attached certificate.
The Install Profile Dialog appears.
4. Tap **Install**.

If a warning message appears, you may safely ignore it at this time and tap **Install**. This message appears if the iOS device does not trust the signing authority for this certificate.

**Import a Certificate with an Android Device**

The instructions to add a certificate to an Android device are different depending on the device manufacturer. These general rules apply:

* You must have a version of Android that is 4.3 and higher to add a certificate.
* Android supports DER-encoded X.509 certificates. Certain devices require the certificates to be saved with a .crt or .cer file extension.

For information on how to export a PEM format certificate from Firebox System Manager and convert it to DER format, see [Import a Certificate on a Client Device](http://www.watchguard.com/help/docs/wsm/xtm_11/en-US/Content/en-US/certificates/import_client_cert.html#Export) and [Convert Certificate Format](http://www.watchguard.com/help/docs/wsm/xtm_11/en-US/Content/en-US/certificates/convert_certificate_format.html).

If you have a copy of the certificate on your device as an email attachment or file download, some devices allow you to tap the certificate to import it to your device.

1. Open the email application on your Android device.
2. Open the email that contains the attached certificate.
3. Tap the attached certificate.
The Name the Certificate dialog box appears.
4. Type a descriptive name for the certificate.
5. Tap **OK**.

To import a certificate saved to the internal storage of an Android device:

1. In your Android device settings, go to the security settings where certificates and credentials are stored.
2. Import the certificate.